GTC 36

Medicare/Medicaid Documents Only

These are Medicare/Medicaid documents for complaint investigation OC1511 conducted on 11.09.2016.

The balance of the investigation records are found in the State Public File.

ARIZONA DEPARTMENT
OF HEALTH SERVICES
LICENSING

March 3, 2017

Jadyne Schmidt, Administrator
The Health Care Center At Friendship Village
2525 East Southern Avenue
Tempe, AZ 85282

Re: Complaint Intake #AZ00137610
Investigation # OC1511

Dear Mrs. Schmidt:

Surveyors of the Arizona Department of Health Services (Long Term Care) have thoroughly investigated the above referenced complaint. Prior to being investigated, this complaint was broken down into allegations that correspond to the Department's rules for the facility.

The overall finding of this investigation is that the allegations were unable to be substantiated.

You are in receipt of a Statement of Deficiencies for this survey that confirms the complaint was unsubstantiated.

If we may be of further assistance, please contact the Bureau of Long Term Care at (602) 364-2690.

Sincerely,

Shoalynn Gilliland-McCleery

Shoalynn Gilliland-McCleery
Program Project Specialist II