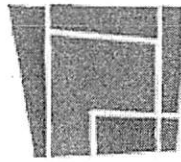


VC
53

Medicare/Medicaid
Documents Only

These are
Medicare/Medicaid
documents for complaint
investigation VI CO 11
conducted on 2.2.17.

The balance of the
investigation records are
found in the
State Public File.



ARIZONA DEPARTMENT
OF HEALTH SERVICES

LICENSING

April 10, 2017

Brian Balliet, Administrator
Avalon Southwest Health & Rehabilitation
2900 East Milber Street
Tucson, AZ 85714

**Re: Complaint Intake #AZ00134600
Investigation # UICO11**

Dear Mr. Balliet:

Surveyors of the Arizona Department of Health Services (Long Term Care) have thoroughly investigated the above referenced complaint. Prior to being investigated, this complaint was broken down into allegations that correspond to the Department's rules for the facility.

The overall finding of this investigation is that the allegations were unable to be substantiated.

You are in receipt of a Statement of Deficiencies for this survey that confirms the complaint was unsubstantiated.

If we may be of further assistance, please contact the Bureau of Long Term Care at (602) 364-2690.

Sincerely,

A handwritten signature in cursive script that reads "Shoalynn Gilliland-McCleery".

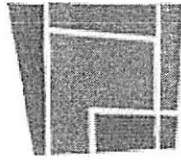
*Shoalynn Gilliland-McCleery
Program Project Specialist II
Bureau of Long Term Care Licensing*

Douglas A. Ducey | Governor Cara M. Christ MD, MS | Director

150 North 18th Avenue, Suite 440, Phoenix, AZ 85007-3247 P | 602-364-2690 F | 602-324-0993

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ARIZONA DEPARTMENT
OF HEALTH SERVICES

LICENSING

04/10/2017

Brian Balliet, Administrator
Avalon Southwest Health & Rehabilitation
2900 East Milber Street
Tucson, AZ 85714

**Re: Complaint Intake #AZ00134598
Investigation # UICO11**

Dear Mr. Balliet:

Surveyors of the Arizona Department of Health Services (Department) have thoroughly investigated the above referenced complaint. Prior to being investigated, this complaint was broken down into allegations that correspond to the Department's rules for the facility.

The overall finding of this investigation is that at least one of the allegations was found to be substantiated.

You are in receipt of a Statement of Deficiencies that reflect the finding of this survey.

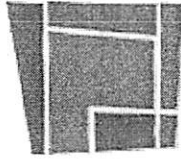
If we may be of further assistance, please contact the Bureau of Long Term Care at (602) 364-2690.

Sincerely,

A handwritten signature in cursive script that reads "Shoalynn Gilliland-McCleery".

*Shoalynn Gilliland-McCleery
Program Project Specialist II
Bureau of Long Term Care Licensing*

Douglas A. Ducey | Governor Cara M. Christ MD, MS | Director



ARIZONA DEPARTMENT
OF HEALTH SERVICES

LICENSING

April 10, 2017

Brian Balliet, Administrator
Avalon Southwest Health & Rehabilitation
2900 East Milber Street
Tucson, AZ 85714

**Re: Complaint Intake #AZ00134559
Investigation # UICO11**

Dear Mr. Balliet:

Surveyors of the Arizona Department of Health Services (Long Term Care) have thoroughly investigated the above referenced complaint. Prior to being investigated, this complaint was broken down into allegations that correspond to the Department's rules for the facility.

The overall finding of this investigation is that the allegations were unable to be substantiated.

You are in receipt of a Statement of Deficiencies for this survey that confirms the complaint was unsubstantiated.

If we may be of further assistance, please contact the Bureau of Long Term Care at (602) 364-2690.

Sincerely,

A handwritten signature in black ink that reads "Shoalynn Gilliland-McCleery".

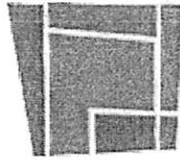
*Shoalynn Gilliland-McCleery
Program Project Specialist II
Bureau of Long Term Care Licensing*

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ARIZONA DEPARTMENT
OF HEALTH SERVICES

LICENSING

04/10/2017

Brian Balliet, Administrator
Avalon Southwest Health & Rehabilitation
2900 East Milber Street
Tucson, AZ 85714

Re: Complaint Intake #AZ00134460
Investigation # UICO11

Dear Mr. Balliet:

Surveyors of the Arizona Department of Health Services (Department) have thoroughly investigated the above referenced complaint. Prior to being investigated, this complaint was broken down into allegations that correspond to the Department's rules for the facility.

The overall finding of this investigation is that at least one of the allegations was found to be substantiated.

You are in receipt of a Statement of Deficiencies that reflect the finding of this survey.

If we may be of further assistance, please contact the Bureau of Long Term Care at (602) 364-2690.

Sincerely,

A handwritten signature in cursive script that reads "Shoalynn Gilliland-McCleery".

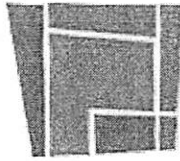
Shoalynn Gilliland-McCleery
Program Project Specialist II
Bureau of Long Term Care Licensing

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ARIZONA DEPARTMENT
OF HEALTH SERVICES

LICENSING

April 10, 2017

Brian Balliet, Administrator
Avalon Southwest Health & Rehabilitation
2900 East Milber Street
Tucson, AZ 85714

**Re: Complaint Intake #AZ00134243
Investigation # UICO11**

Dear Mr. Balliet:

Surveyors of the Arizona Department of Health Services (Long Term Care) have thoroughly investigated the above referenced complaint. Prior to being investigated, this complaint was broken down into allegations that correspond to the Department's rules for the facility.

The overall finding of this investigation is that the allegations were unable to be substantiated.

You are in receipt of a Statement of Deficiencies for this survey that confirms the complaint was unsubstantiated.

If we may be of further assistance, please contact the Bureau of Long Term Care at (602) 364-2690.

Sincerely,

A handwritten signature in cursive script that reads "Shoalynn Gilliland-McCleery".

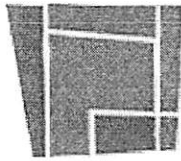
*Shoalynn Gilliland-McCleery
Program Project Specialist II
Bureau of Long Term Care Licensing*

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ARIZONA DEPARTMENT
OF HEALTH SERVICES

LICENSING

April 10, 2017

Brian Balliet, Administrator
Avalon Southwest Health & Rehabilitation
2900 East Milber Street
Tucson, AZ 85714

**Re: Complaint Intake #AZ00133764
Investigation # UICO11**

Dear Mr. Balliet:

Surveyors of the Arizona Department of Health Services (Long Term Care) have thoroughly investigated the above referenced complaint. Prior to being investigated, this complaint was broken down into allegations that correspond to the Department's rules for the facility.

The overall finding of this investigation is that the allegations were unable to be substantiated.

You are in receipt of a Statement of Deficiencies for this survey that confirms the complaint was unsubstantiated.

If we may be of further assistance, please contact the Bureau of Long Term Care at (602) 364-2690.

Sincerely,

A handwritten signature in cursive script that reads "Shoalynn Gilliland-McCleery".

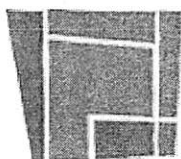
*Shoalynn Gilliland-McCleery
Program Project Specialist II
Bureau of Long Term Care Licensing*

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ARIZONA DEPARTMENT
OF HEALTH SERVICES

LICENSING

April 10, 2017

Brian Balliet, Administrator
Avalon Southwest Health & Rehabilitation
2900 East Milber Street
Tucson, AZ 85714

**Re: Complaint Intake #AZ00134306
Investigation # UICO11**

Dear Mr. Balliet:

Surveyors of the Arizona Department of Health Services (Long Term Care) have thoroughly investigated the above referenced complaint. Prior to being investigated, this complaint was broken down into allegations that correspond to the Department's rules for the facility.

The overall finding of this investigation is that the allegations were unable to be substantiated.

You are in receipt of a Statement of Deficiencies for this survey that confirms the complaint was unsubstantiated.

If we may be of further assistance, please contact the Bureau of Long Term Care at (602) 364-2690.

Sincerely,

A handwritten signature in cursive script that reads "Shoalynn Gilliland-McCleery".

*Shoalynn Gilliland-McCleery
Program Project Specialist II
Bureau of Long Term Care Licensing*

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